

Docket No. 205850US2



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Technology Center 2600

IN RE APPLICATION OF: Tetsuro MOTOYAMA et al.

GAU: 2644

SERIAL NO: 09/975,938

EXAMINER:

FILED: 10/15/2001

FOR: METHOD AND SYSTEM OF REMOTE MONITORING AND SUPPORT OF DEVICES, INCLUDING HANDLING
EMAIL MESSAGES HAVING MESSAGE TYPES SPECIFIED WITHIN THE EMAIL MESSAGE

INFORMATION DISCLOSURE/RELATED CASE STATEMENT UNDER 37 CFR 1.97

ASSISTANT COMMISSIONER FOR PATENTS
WASHINGTON, D.C. 20231

SIR:

Applicant(s) wish to disclose the following information.

REFERENCES

- The applicant(s) wish to make of record the references listed on the attached form PTO-1449. Copies of the listed references are attached, where required, as are either statements of relevancy or any readily available English translations of pertinent portions of any non-English language references.
- A check is attached in the amount required under 37 CFR §1.17(p).

RELATED CASES

- Attached is a list of applicant's pending application(s) or issued patent(s) which may be related to the present application. A copy of the pending applications is attached.
- A check is attached in the amount required under 37 CFR §1.17(p).

CERTIFICATION

- Each item of information contained in this information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of this statement.
- No item of information contained in this information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application or, to the knowledge of the undersigned, having made reasonable inquiry, was known to any individual designated in 37 CFR §1.56(c) more than three months prior to the filing of this statement.

DEPOSIT ACCOUNT

- Please charge any additional fees for the papers being filed herewith and for which no check is enclosed herewith, or credit any overpayment to deposit account number 15-0030. A duplicate copy of this sheet is enclosed.

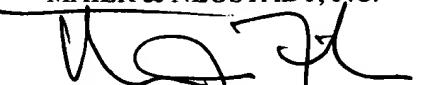


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Respectfully submitted,

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LIST OF RELATED CASES

<u>Docket Number</u>	<u>Serial or Patent No.</u>	<u>Filing or Issue Date</u>	<u>Status or Patentee</u>
205850US2*	09/975,938	10/15/01	PENDING
211636US2	10/068,861	02/11/02	PENDING
217077US28	10/142,986	05/13/02	PENDING
217080US28	10/143,019	05/13/02	PENDING
217081US28	10/143,003	05/13/02	PENDING
217083US28	10/142,991	05/13/02	PENDING
217085US28	10/142,992	05/13/02	PENDING
217086US28	10/142,989	05/13/02	PENDING

*Present application; listed for information

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